

# Sub-Processor List

Dark Web Metrics — Third Parties Processing Customer Data

Dark Web Metrics — [LEGAL ENTITY]

May 2026 — Version 1.0

## 1 Purpose

This document lists the third-party service providers (“sub-processors”) that Dark Web Metrics (“DWM”, operated by [LEGAL ENTITY], a [JURISDICTION] limited liability company) engages to process customer data in connection with the DWM service.

This list is published at <https://darkwebmetrics.com/trust/subprocessors> and forms part of the Data Processing Agreement (DPA) by reference.

## 2 How to read this list

- **Function** describes what the sub-processor does for DWM.
- **Customer data processed** is the category of customer-controlled data, if any, that the sub-processor may process. Sub-processors marked *None* process only DWM-managed data, never customer-supplied or customer-identifying data.
- **Region** identifies where the sub-processor performs the processing.
- **Transfer mechanism** identifies the lawful basis used for international transfers where applicable (Standard Contractual Clauses (SCCs), UK International Data Transfer Addendum (IDTA), Brazilian standard contractual clauses, or other recognized mechanism).
- **DPA in place** indicates whether DWM has signed the sub-processor’s DPA or equivalent.

## 3 Notification of changes

DWM notifies active customers in writing at least **fifteen (15) calendar days** before adding a new sub-processor that will process customer-supplied data or computed indices identifying the customer. Customers may object to the addition in writing within ten (10) days of notice; objections in good faith trigger a discussion of mitigations and, failing resolution, a right to terminate the affected service.

Changes that affect only DWM-managed (non-customer-identifying) processing are reflected in this list but do not require advance notice.

## 4 Current sub-processors (effective May 2026)

### 4.1 A. Infrastructure – core platform

Sub-processor	Function	Customer data processed	Region	Transfer mechanism	DPA in place
Supabase, Inc.	Managed Postgres, authentication, storage, edge compute	Customer catalog, account details, computed indices	United States (primary); EU read replicas where contracted	SCCs (EU), IDTA (UK)	Yes
Vercel, Inc.	Hosting of the customer-facing web application and API gateway	Account session metadata, API request logs	United States (primary); global edge network	SCCs, IDTA	Yes
Hetzner Online GmbH	Virtual servers hosting collectors and PDF generation	None (collector workloads); operational logs only	European Union (Finland, Germany)	EU intra-area	Yes

### 4.2 B. Observability and developer tooling

Sub-processor	Function	Customer data processed	Region	Transfer mechanism	DPA in place
Better Stack (Logtail / Uptime, Better Stack s.r.o.)	Centralized log management and uptime monitoring	Operational logs (no plaintext PII); customer email for incident notifications only	European Union	EU intra-area	Yes
Sentry (Functional Software, Inc.)	Error tracking	Stack traces and request metadata; PII excluded by configuration	United States	SCCs, IDTA	Yes
Grafana Labs	Metrics dashboards	None (aggregate metrics only)	United States / EU per plan	SCCs	Yes
GitHub, Inc. (Microsoft)	Source code repository, CI, dependency scanning	None (no customer data in code)	United States	SCCs, IDTA	Yes

### 4.3 C. Communications

Sub-processor	Function	Customer data processed	Region	Transfer mechanism	DPA in place
Resend, Inc.	Transactional email delivery (alerts, reports)	Customer recipient email addresses, alert payloads (no plaintext PII)	United States	SCCs, IDTA	Yes
Twilio, Inc. (or equivalent)	SMS / voice OTP delivery for high-severity alerts (Fortress tier)	Customer recipient phone numbers, alert metadata	United States	SCCs, IDTA	Yes

### 4.4 D. Data providers under license

These sub-processors supply data to DWM. DWM does not transmit customer data to them, with the exception of domain names and brand identifiers necessary to scope the provider's lookups. Customer-derived data is never resold or transmitted in raw form to these providers.

Sub-processor	Function	Customer data processed	Region	Transfer mechanism	DPA in place
DarkOwl, LLC	Licensed dark-web and deep-web indexed content feed	Customer domains and brand identifiers (for scoping queries)	United States	SCCs, IDTA	Yes
SpyCloud, Inc.	Licensed stealer-log and breach feed	Customer domains (for scoping queries)	United States	SCCs, IDTA	Yes
Constella Intelligence, Inc.	Licensed identity-exposure feed	Customer domains (for scoping queries)	United States / EU	SCCs, IDTA	Yes
Flare Systems, Inc.	Licensed dark-web and Telegram feed	Customer domains and brand identifiers	Canada (PIPEDA adequacy) / United States	SCCs where applicable	Yes

### 4.5 E. Operational suppliers (controller-mode, customer-data-light)

These suppliers support DWM's own business operations. They are listed for transparency. They do **not** process customer-supplied catalog data or computed indices.

Sub-processor	Function	Customer data processed	Region	Transfer mechanism	DPA in place
Stripe, Inc.	Payment processing	Billing contact and payment instrument metadata	United States	SCCs, IDTA	Yes
QuickBooks (Intuit, Inc.)	Accounting	Invoice records; billing contact	United States	SCCs, IDTA	Yes
HubSpot, Inc.	CRM and sales communications	Sales-contact name and business email; no service data	United States	SCCs, IDTA	Yes
1Password / Bitwarden	Secret management (operator-side)	None (DWM operational secrets only)	United States / Switzerland	SCCs where applicable	Yes

## 5 Optional sub-processors (engaged only with customer's express agreement)

Sub-processor	Function	When engaged
SimilarWeb Ltd.	Domain-traffic estimation feeding the BIR metric	Default-on for BIR; customers may opt out and accept a degraded BIR estimate.
OpenAI, LLC or equivalent managed inference provider	Embedding inference for Layer-3 title matching (Fortress tier only)	Engaged only for Fortress-tier customers who do not opt out. Catalog titles are sent for embedding; no PII or computed indices are transmitted.

## 6 Statement of accuracy

To the best of DWM's knowledge, this list is accurate as of the effective date stated on the cover. Updates supersede prior versions.

## 7 Contact

- Sub-processor notifications: [subscribe-subprocessor-notice@darkwebmetrics.com](mailto:subscribe-subprocessor-notice@darkwebmetrics.com)
- Privacy inquiries: [privacy@darkwebmetrics.com](mailto:privacy@darkwebmetrics.com)
- Legal: [legal@darkwebmetrics.com](mailto:legal@darkwebmetrics.com)

*End of document. Sub-Processor List version 1.0 — effective May 2026.*

*Operator note (internal, redact before publication): the specific sub-processors listed here are the recommended defaults given the architecture in the Methodology Document and the InfoSec*

*Whitepaper. Some entries (e.g., Twilio, HubSpot, QuickBooks) are placeholders to be confirmed with the operational decisions of the founder. All vendor names in the data-providers section must reflect contracts actually signed before publication.*